

Payment Options

Patient to Pay:

- Provider distributes kits to patients. Patient is responsible for payment to ZRT Laboratory
- If not listed as a contracted insurance company, we will courtesy bill a select group of insurances as a non-contracted provider at FULL RETAIL price. Please have your patients call their insurance carrier to understand their plan coverage before testing
- Test results are returned to provider

Bill Provider:

- Provider is billed twice monthly for any report that has been completed
- Automatic payment methods are available for provider convenience
- Patient insurance billing is the responsibility of the provider, EXCEPT Medicare Patients
- Test results are returned to provider

Prepaid:

- Best pricing available through this choice
- Billing for patient kits and insurance is the responsibility of the provider, EXCEPT Medicare Patients
- Test results are returned to provider

Medicare Kits:

Providers must order Medicare Kits separately from standard test kits to satisfy Medicare Regulations.

You can order test kits and resource materials by:

- Phone toll-free at 1-866-600-1636
- Fax using a copy of the order forms

PLEASE NOTE: ALL PROVIDERS AND PHARMACIES OUTSIDE OF THE UNITED STATES MUST SELECT THE PREPAID PAYMENT METHOD